

Appeals

If you disagree with a decision made on your claim, you have the right to file an appeal. Please review the appeal types below and follow the instructions that apply to your situation.

Pricing Appeal

For appeals related to claim pricing, please contact the Anthem Blue Cross Pricing Department directly at **1-800-688-3828**.

Benefits Appeal

For appeals related to a benefits determination, you may submit a written appeal to:

LFAO Appeals Department

5672 Stoneridge Drive
Pleasanton, CA 94588

For assistance with your benefits appeal, you may also reach our Customer Service team at **707-864-2800**.